

Home to School Transport Review

A questionnaire was sent in early/mid December to all parents who use the service. An excellent response was achieved with 8 replies from 9 families.

1 Are you happy with the current service provided?

All 8 replies were either happy or very happy.

Comments included:

The current driver is very pleasant and punctual

The bus driver is very friendly and punctual

The bus collects the children close to home, takes them safely to school and is very effective

The bus is reliable, the vehicle is in good condition and the drivers are friendly

2 If you are not satisfied then what would you like to see changed?

No comments written

3 What could be improved?

Contact between provider and parents to inform of any issue i.e. no collection during bad weather etc.

4 Any other comments?

The service for Bishopthorpe children is excellent

Please do not change the current arrangement. We have used the bus for 7 years without any problems. It is safe, efficient and environmentally friendly way of transporting children to school.

On the whole this is an excellent service

A reliable and friendly service

Julian Davies
19 January 2007

Chair of Governors
Archbishop of York's Junior School
Bishopthorpe